

Watersong Villa Rentals - Booking Terms & Conditions

Bookings:

The signing of the Booking Form by the party leader confirms the acceptance of the terms and conditions set out and shall be binding on the person(s) booking and intending to occupy the premises.

No all single sex parties or parties of guests who are all under the age of 21 will be accepted. Animals / pets are strictly not permitted, if pets have been allowed into the villa then a charge for professional cleaning of all carpets & upholstery will be made. For the comfort of guests our home is a non-smoking home; however smoking is permitted on the patio area please use ashtrays provided. To ensure comfort, security and peace of mind our home is registered with the State Authorities and is in full compliance with all relevant legislation.

Rental Period:

Stays of 5 nights or less will incur a cleaning fee of 50 pounds sterling. The villa is available for occupation from 1600 hours, local time, on the day of arrival. Check-out time is at 10am. Guests may arrange to arrive earlier or leave later if the villa is empty.

Payment :

A non-refundable deposit of 100 pounds sterling per week is due within 7 days of your initial reservation, to be sent with the completed Booking Form. On receipt of your deposit we will bank your cheque and wait for clearance, following which we will send out a receipt and confirmation of booking. Payment of the balance is due 10 weeks prior to your arrival date. A £200 refundable security/breakage deposit is also payable at this time. On receipt, banking and clearance of your parties final payment, we will send out your Arrival Pack.

Late Payment:

The owners reserve the right to cancel the booking if payment is not received by the due date. Please note we are unable to accept credit or debit card payments, as surcharges levied by credit card companies would only increase our costs to you, our guests.

Security Deposit:

The client is held responsible for any damage or breakages that may be caused to the property, its contents and also for any items in the inventory during your stay.

The refundable security/breakage deposit of £200 will be repaid to your party by cheque, within 30 days of your departure, providing the local management have reported no breakages and you have returned the keys as requested. We check the inventory prior to your arrival and after your departure and will advise of any faults. These may include additional cleaning costs for spills, stains, etc.

We retain the right to retain the security deposit (either in part or full) to cover breakages, damage or non-return of the keys. Receipts for repairs/replacements will be provided in the unlikely event that such retention of the security deposit is required.

We reserve the right to pursue a claim for recompense for any and all damages caused which may exceed the value of the security deposit within 14 days of being served notice of this.

Florida has a sub-tropical climate and care must be taken with food that is left uncovered. Apart from spoiling and contaminating food left uncovered can attract insects very quickly. Any added costs for pest control services incurred from lack of care in this may be passed onto you.

Cancellation by guests:

In the event of your needing to cancel the following conditions will apply.

10 weeks or more prior to departure 20% of total charge, 8 or more weeks prior to departure 50% of the total charge, less than 8 weeks 100% of total charge.

Please ensure you have Travel Insurance to cover your losses if cancellation is due to an insured event beyond your control resulting in a financial loss.

Force Majeure :

The owners and their agents accept no responsibility or liability for any loss for damage or alterations to the terms of this booking caused by events beyond the owners control, including but not restricted to, war, civil commotion, flight delays or cancellations, technical difficulties with transportation, alteration or cancellation of schedule by carriers. Adverse weather conditions, fire, flood, industrial disputes or any other event beyond our control.

Safety and Security :

Due to state fire regulations, under no circumstances may more than the maximum number of persons identified on the booking form occupy the property.

Children should be supervised AT ALL TIMES whilst in the pool area. No diving is allowed. Clients should exercise extra caution on wet surfaces. The pool is used entirely at the guests own risks.

Glass is not permitted in the pool area; plastic glasses and plates are provided.

Failure to use the Spa & Pool covers may result in additional heating charges.

All windows and doors must be closed and any security alarms at the property must be set whenever you are not in the property. **Guests are responsible for closing doors & windows & setting the security alarm.**

Liability:

The property is privately owned and neither the owners nor the management personnel accept any responsibility whatsoever for personal injury, accidents, loss or damage to persons or personal effects, however caused.

The owners and their agents reserve the right of entry at any time. This includes workers, such as pool maintenance, gardeners, etc.

The owners can not guarantee the temperature of the pool and spa as this will vary according to climatic conditions at the time. The owner or management will not be held responsible for any electrical or mechanical failure of pool heating equipment other than a refund of any extra fee that has been charged to heat the pool.

Information :

Information supplied in the is deemed to be correct, and to the best of our knowledge, it is understood that any information is for guidance purposes only and does not form part of any contract.

Law:

This contract is subject to and shall be constructed in accordance with the laws of England, and the parties hereby submit to the exclusive jurisdiction of the English courts.

Guests should ensure they have adequate insurance to cover their Holiday & Cancellation Fees.